



Loss & Damage Policy and Service Warranty

- There is no replacement coverage for loss or damage for adults. For children 18 and younger, if a hearing aid is lost or damaged within three years of receipt from the Foundation, a notarized letter detailing the situation must be presented to the Foundation to replace the hearing aid. The Miracle-Ear Foundation will not replace a hearing aid due to loss more than once in lifetime.
- Repair of hearing aids for adult applicants within three years will be covered by the Miracle-Ear Foundation; beyond three years, normal repair fees apply. Individuals may be able to purchase a service plan through their local Miracle-Ear store.
- Repair of hearing aids dispensed for children (age 18 and younger) will be based on the specific warranty of the hearing aid.
- Provided proper care and maintenance of the ear mold and hearing aid(s) have been taken as instructed, the Foundation will provide new ear mold(s) for children only based on their changing need. Adult recipients are responsible for any future revisions to their ear molds.